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Perrow, Charles (ISBN:

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Normal Accidents: Living with
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Charles Perrow is Professor of
Sociology at Yale University. His
other books include The Radical
Attack on Business, Organizational
Analysis: A Sociological View,
Complex Organizations: A Critical
Essay, and The AIDS Disaster:
The Failure of Organizations in
New York and the Nation.

"[Normal Accidents is] a
penetrating study of catastrophes
and near catastrophes in several
high-risk industries.

Normal Accidents: Living with
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We think of " accidents " as
tragedies that plague our lives. A

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car crash where a beloved family member dies. A plane crash in bad weather kills hundreds. Normal Accidents takes a high-level view and shows us that incidents should be expected and they can be predicted. First off, this book is not a statistical analysis. IE, car crashes are X% likely.

Normal Accidents: Living with High-Risk Technologies by ...
Normal Accidents: Living with High-Risk Technologies (1999 ed)
Author. Charles Perrow (Scholar search): An organizational theorist, he is the author of The Radical Attack on Business, Organizational Analysis: A Sociological View, Complex Organizations: A Critical Essay, and Normal Accidents: Living with

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High Risk Technologies. His interests include the development of bureaucracy in the 19th Century; the radical movements of the 1960s; Marxian theories of industrialization and of contemporary ...

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Normal Accidents Living with High-Risk Technologies ...

Normal Accidents: Living with High Risk Technologies. Charles Perrow. Princeton University Press, 1999 - HEALTH &

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RISKNESS - 451 pages, 3 Reviews.

Normal Accidents analyzes the social side of technological risk.

Charles Perrow argues that the conventional engineering approach to ensuring safety--building in more warnings and safeguards--fails ...

Normal Accidents: Living with High Risk Technologies ...

Normal Accidents: Living with High-Risk Technologies is a 1984 book by Yale sociologist Charles Perrow, which provides a detailed analysis of complex systems from a sociological perspective. It was the first to "propose a framework for characterizing complex technological systems such as air traffic, marine traffic, chemical plants, dams, and especially

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nuclear power plants according to their riskiness". Perrow argues that multiple and unexpected failures are built into society's complex and tig

Normal Accidents - Wikipedia
Normal accidents living with high-risk technologies : with a new afterword and a postscript on the Y2K problem This edition published in 1999 by Princeton University Press in Princeton, N.J.

Normal accidents (1999 edition) | Open Library

"Normal Accidents is a testament to the value of rigorous thinking when applied to a critical problem." ---Nick Pidgeon, Nature
"[Normal Accidents is] a penetrating study of catastrophes

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and near catastrophes in several high-risk industries. Mr. Perrow ... writes lucidly and makes it clear that 'normal' accidents are the inevitable consequences of the way we launch industrial ventures....

Normal Accidents: Living with High-Risk Technologies ...

Normal Accidents: Living with High Risk Technologies - Updated Edition - Kindle edition by Perrow, Charles. Download it once and read it on your Kindle device, PC, phones or tablets. Use features like bookmarks, note taking and highlighting while reading Normal Accidents: Living with High Risk Technologies - Updated Edition.

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Accidents: Living with High Risk ...

Perrow is also the author of the
book Normal Accidents: Living
With High Risk Technologies
(ISBN 0-691-00412-9) which
explains his theory of normal
accidents; catastrophic accidents
that are inevitable in tightly
coupled and complex systems.

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Charles Perrow - Wikipedia
Normal Accidents: Living with High Risk Technologies - Updated Edition. Normal Accidents analyzes the social side of technological risk. Charles Perrow argues that the conventional engineering approach to ensuring safety--building in more warnings and safeguards--fails because systems complexity makes failures inevitable.

Normal Accidents: Living with High Risk Technologies ...
An organizational theorist, he is the author of six books, including: The Radical Attack on Business (1972), Organizational Analysis: A Sociological View (1970), Complex Organizations: A Critical

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Essay (1972; 3rd ed., 1986), award winning Normal Accidents: Living with High Risk Technologies (1984; revised, 1999), award winning The AIDS Disaster: The Failure of Organizations in New York and the Nation (1990) with Mauro Guillen, award winning Organizing America: Wealth, Power, and the Origins ...

Normal Accidents analyzes the social side of technological risk. Charles Perrow argues that the conventional engineering approach to ensuring safety--building in more warnings and safeguards--fails because systems complexity makes failures

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inevitable. He asserts that typical precautions, by adding to complexity, may help create new categories of accidents. (At Chernobyl, tests of a new safety system helped produce the meltdown and subsequent fire.) By recognizing two dimensions of risk--complex versus linear interactions, and tight versus loose coupling--this book provides a powerful framework for analyzing risks and the organizations that insist we run them. The first edition fulfilled one reviewer's prediction that it "may mark the beginning of accident research." In the new afterword to this edition Perrow reviews the extensive work on the major accidents of the last fifteen years, including Bhopal, Chernobyl, and the Challenger

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disaster. The new postscript probes what the author considers to be the "quintessential 'Normal Accident'" of our time: the Y2K computer problem.

A noted Yale sociologist examines how and why catastrophic accidents occur in high-tech industries—nuclear power, petrochemical, and aerospace—and argues that they are becoming nearly inevitable in our advanced technological society.

What does the collapse of sub-prime lending have in common with a broken jackscrew in an airliner's tailplane? Or the oil spill disaster in the Gulf of Mexico with the burn-up of Space Shuttle Columbia? These were systems that drifted

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into failure. While pursuing success in a dynamic, complex environment with limited resources and multiple goal conflicts, a succession of small, everyday decisions eventually produced breakdowns on a massive scale. We have trouble grasping the complexity and normality that gives rise to such large events. We hunt for broken parts, fixable properties, people we can hold accountable. Our analyses of complex system breakdowns remain depressingly linear, depressingly componential - imprisoned in the space of ideas once defined by Newton and Descartes. The growth of complexity in society has outpaced our understanding of how complex systems work and fail. Our

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Technologies have gotten ahead of our theories. We are able to build things - deep-sea oil rigs, jackscrews, collateralized debt obligations - whose properties we understand in isolation. But in competitive, regulated societies, their connections proliferate, their interactions and interdependencies multiply, their complexities mushroom. This book explores complexity theory and systems thinking to understand better how complex systems drift into failure. It studies sensitive dependence on initial conditions, unruly technology, tipping points, diversity - and finds that failure emerges opportunistically, non-randomly, from the very webs of relationships that breed success and that are supposed to protect

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organizations from disaster. It develops a vocabulary that allows us to harness complexity and find new ways of managing drift.

Environmental tragedies such as Chernobyl and the Exxon Valdez remind us that catastrophic accidents are always possible in a world full of hazardous technologies. Yet, the apparently excellent safety record with nuclear weapons has led scholars, policy-makers, and the public alike to believe that nuclear arsenals can serve as a secure deterrent for the foreseeable future. In this provocative book, Scott Sagan challenges such optimism. Sagan's research into formerly classified archives penetrates the veil of safety that has surrounded U.S.

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Risk Technologies reveals a
hidden history of frightening "close
calls" to disaster.

Human error is cited over and over as a cause of incidents and accidents. The result is a widespread perception of a 'human error problem', and solutions are thought to lie in changing the people or their role in the system. For example, we should reduce the human role with more automation, or regiment human behavior by stricter monitoring, rules or procedures. But in practice, things have proved not to be this simple. The label 'human error' is prejudicial and hides much more than it reveals about how a system functions or malfunctions. This book takes you behind the human

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error label. Divided into five parts, it begins by summarising the most significant research results. Part 2 explores how systems thinking has radically changed our understanding of how accidents occur. Part 3 explains the role of cognitive system factors - bringing knowledge to bear, changing mindset as situations and priorities change, and managing goal conflicts - in operating safely at the sharp end of systems. Part 4 studies how the clumsy use of computer technology can increase the potential for erroneous actions and assessments in many different fields of practice. And Part 5 tells how the hindsight bias always enters into attributions of error, so that what we label human error actually is the result of a social

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and psychological judgment process by stakeholders in the system in question to focus on only a facet of a set of interacting contributors. If you think you have a human error problem, recognize that the label itself is no explanation and no guide to countermeasures. The potential for constructive change, for progress on safety, lies behind the human error label.

Major accidents are rare events due to the many barriers, safeguards and defences developed by modern technologies. But they continue to happen with saddening regularity and their human and financial consequences are all too often unacceptably catastrophic. One of the greatest

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challenges we face is to develop more effective ways of both understanding and limiting their occurrence. This lucid book presents a set of common principles to further our knowledge of the causes of major accidents in a wide variety of high-technology systems. It also describes tools and techniques for managing the risks of such organizational accidents that go beyond those currently available to system managers and safety professionals. James Reason deals comprehensively with the prevention of major accidents arising from human and organizational causes. He argues that the same general principles and management techniques are appropriate for many different

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domains. These include banks and insurance companies just as much as nuclear power plants, oil exploration and production companies, chemical process installations and air, sea and rail transport. Its unique combination of principles and practicalities make this seminal book essential reading for all whose daily business is to manage, audit and regulate hazardous technologies of all kinds. It is relevant to those concerned with understanding and controlling human and organizational factors and will also interest academic readers and those working in industrial and government agencies.

Three boys struggle to come to terms with the death of a friend in

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a drunk-driving auto accident in which all four were involved, in a story told through newspaper stories, diary entries, school announcements, telephone conversations, and classroom assignments.

NAMED A BEST BOOK OF 2018
BY THE FINANCIAL TIMES A
groundbreaking take on how
complexity causes failure in all
kinds of modern systems--from
social media to air travel--this
practical and entertaining book
reveals how we can prevent
meltdowns in business and life
"Endlessly fascinating, brimming
with insight, and more fun than a
book about failure has any right to
be, Meltdown will transform how
you think about the systems that

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govern our lives. This is a wonderful book." --Charles Duhigg, author of *The Power of Habit* and *Smarter Faster Better* A crash on the Washington, D.C. metro system. An accidental overdose in a state-of-the-art hospital. An overcooked holiday meal. Surprising new research shows that all these events--and the myriad failures that dominate headlines every day--share similar causes. By understanding what lies behind these failures, we can design better systems, make our teams more productive, and transform how we make decisions at work and at home. Weaving together cutting-edge social science with riveting stories that take us from the frontlines of the Volkswagen scandal to backstage

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at the Oscars, and from deep beneath the Gulf of Mexico to the top of Mount Everest, Chris Clearfield and Andr ́as Tilcsik explain how the increasing complexity of our systems creates conditions ripe for failure and why our brains and teams can't keep up--with an emphasis on practical solutions. It's an eye-opening, empowering, and entirely original book--one that will change the way you see our complex world and your own place in it.

Charles Perrow is famous worldwide for his ideas about normal accidents, the notion that multiple and unexpected failures--catastrophes waiting to happen--are built into our society's complex systems. In *The Next*

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Catastrophe, he offers crucial insights into how to make us safer, proposing a bold new way of thinking about disaster preparedness. Perrow argues that rather than laying exclusive emphasis on protecting targets, we should reduce their size to minimize damage and diminish their attractiveness to terrorists. He focuses on three causes of disaster--natural, organizational, and deliberate--and shows that our best hope lies in the deconcentration of high-risk populations, corporate power, and critical infrastructures such as electric energy, computer systems, and the chemical and food industries. Perrow reveals how the threat of catastrophe is on the rise, whether from terrorism,

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natural disasters, or industrial accidents. Along the way, he gives us the first comprehensive history of FEMA and the Department of Homeland Security and examines why these agencies are so ill equipped to protect us. *The Next Catastrophe* is a penetrating reassessment of the very real dangers we face today and what we must do to confront them. Written in a highly accessible style by a renowned systems-behavior expert, this book is essential reading for the twenty-first century. The events of September 11 and Hurricane Katrina--and the devastating human toll they wrought--were only the beginning. When the next big disaster comes, will we be ready? In a new preface to the paperback edition, Perrow

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examines the recent (and ongoing) catastrophes of the financial crisis, the BP oil spill, and global warming.

This text analyzes the social side of technological risk. It argues that the conventional engineering approach to ensuring safety fails because systems complexity makes failures inevitable. It provides a framework for analyzing risks and the complex systems which often engender them.

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